

Employee Demographic Report 2017

Prepared for: XYZ Company

Best Companies Group

	OVERALL		LENGTH OF SERVICE					GENERATION					GENDER		ETHNIC BACKGROUND						STATUS		JOB ROLE						DEPARTMENT												
	% Agreement	% Disagreement	Less than one year	One year to less than two years	Two years to less than five years	Five years to less than ten years	Ten years or more	Generation Z (Born after 1997)	The Millennial Generation (Born 1981 to 1997)	Generation X (Born 1961 to 1980)	The Baby Boomer Generation (Born 1946 to 1964)	The Silent Generation (Born 1928 to 1945)	The Greatest Generation (Born before 1928)	Female	Male	Black or African-American	Asian	White or Caucasian	Hispanic or Latino	Native American (not Pacific Islander)	Pacific Islander	Bi-Racial or Multi-Racial	Full-Time	Part-Time	Administrative / Clerical	Executive / Partner	Manager or Supervisor	Production / Service	Professional	Other	Customer Service / Care / Support	Finance / Accounting	Human Resources	Information Technology/Research & Development	Legal/Titling	Marketing/Advertising	Sales/Retail/Business Development	Inspections	Transportation	Reconditioning/Car Service	Other
Total number of responses: 255			52	73	58	52	10	0	75	103	62	4	0	117	113	5	2	203	3	0	0	3	252	3	10	1	57	76	87	24	62	1	1	4	46	1	7	26	39	25	43
LEADERSHIP AND PLANNING																																									
I understand the long-term strategy of this organization	87	8	94	82	90	87	90	0	93	88	87	x	0	87	92	100	x	90	x	0	0	x	87	x	80	x	98	84	87	79	90	x	x	x	85	x	100	89	85	92	79
I have confidence in the leadership of this organization	80	10	90	74	83	73	100	0	83	81	76	x	0	78	89	80	x	85	x	0	0	x	80	x	90	x	93	79	78	58	82	x	x	x	83	x	100	89	87	64	70
The leaders of this organization care about their employees' well being	80	12	88	77	72	77	100	0	79	79	80	x	0	80	82	80	x	82	x	0	0	x	80	x	80	x	88	78	82	63	76	x	x	x	85	x	86	78	82	88	65
Senior leaders live the core values of the organization	82	9	82	84	79	83	90	0	79	84	83	x	0	83	86	80	x	85	x	0	0	x	82	x	90	x	88	76	87	67	89	x	x	x	83	x	100	78	82	84	64
There is adequate planning of departmental objectives	64	21	73	64	53	65	80	0	55	60	69	x	0	62	68	80	x	66	x	0	0	x	63	x	80	x	74	63	61	50	69	x	x	x	70	x	86	89	59	44	53
There is adequate follow-through of departmental objectives	66	18	81	60	59	67	90	0	69	63	67	x	0	68	70	80	x	69	x	0	0	x	66	x	70	x	77	68	63	46	66	x	x	x	72	x	86	78	67	52	58
The leaders of this organization are open to input from employees	78	14	85	74	74	81	100	0	72	79	80	x	0	80	80	80	x	80	x	0	0	x	78	x	90	x	88	76	76	71	79	x	x	x	80	x	100	78	79	80	67
Leadership and Planning - AVERAGE	77	13	85	74	73	76	93	0	76	76	77	x	0	77	81	83	x	80	x	0	0	x	77	x	83	x	86	75	76	62	79	x	x	x	80	x	94	83	77	72	65
CORPORATE CULTURE AND COMMUNICATIONS																																									
This organization/value corporate communications are frequent enough	84	9	90	82	81	77	100	0	83	84	80	x	0	81	88	100	x	83	x	0	0	x	84	x	100	x	89	84	80	79	87	x	x	x	85	x	100	89	87	84	70
This organization/value corporate communications are detailed enough	82	10	90	81	78	77	100	0	80	80	81	x	0	77	90	100	x	82	x	0	0	x	82	x	90	x	89	82	78	79	89	x	x	x	80	x	100	89	90	68	67
I have a good understanding of how this organization is doing financially	73	14	77	64	70	81	90	0	69	74	76	x	0	69	76	40	x	73	x	0	0	x	73	x	90	x	82	68	70	75	76	x	x	x	65	x	100	78	71	76	70
I can trust what this organization tells me	76	11	77	73	79	75	100	0	76	76	76	x	0	74	83	80	x	78	x	0	0	x	77	x	80	x	89	75	72	67	73	x	x	x	80	x	86	89	85	76	60
This organization treats me like a person, not a number	82	13	79	81	84	79	100	0	79	81	83	x	0	79	89	80	x	83	x	0	0	x	82	x	90	x	95	78	80	75	76	x	x	x	87	x	100	89	90	84	72
This organization gives me enough recognition for work that is well done	70	20	75	66	71	63	100	0	69	65	78	x	0	71	73	80	x	70	x	0	0	x	70	x	70	x	92	67	70	50	61	x	x	x	76	x	86	78	82	72	51
Staffing levels are adequate to provide quality products/services	54	30	77	51	50	42	50	0	66	50	50	x	0	54	58	80	x	56	x	0	0	x	54	x	50	x	56	57	55	42	56	x	x	x	52	x	86	78	59	40	40
Quality is a top priority with this organization	72	19	85	70	66	67	80	0	90	68	67	x	0	68	80	100	x	74	x	0	0	x	71	x	80	x	72	78	70	58	71	x	x	x	80	x	86	89	82	48	58
Safety is a top priority with this organization	85	2	91	80	79	87	100	0	93	85	79	x	0	90	83	100	x	86	x	0	0	x	85	x	80	x	88	91	86	67	83	x	x	x	90	x	100	83	92	89	71
I believe there is a spirit of cooperation within this organization	85	6	88	79	86	87	100	0	86	85	87	x	0	85	88	100	x	85	x	0	0	x	85	x	100	x	89	86	85	75	85	x	x	x	91	x	100	89	80	80	72
My employer enables a culture of diversity	86	7	88	85	84	90	100	0	90	85	85	x	0	85	88	100	x	87	x	0	0	x	86	x	90	x	93	84	79	100	94	x	x	x	93	x	100	89	82	76	77
I like the people I work with at this organization	98	2	98	97	96	98	100	0	90	99	98	x	0	98	96	100	x	97	x	0	0	x	98	x	100	x	100	99	97	92	98	x	x	x	98	x	100	100	100	100	91
At this organization, employees have fun at work	88	6	88	85	91	87	100	0	90	88	89	x	0	86	94	100	x	89	x	0	0	x	88	x	100	x	96	86	85	83	92	x	x	x	89	x	100	89	90	92	72
I feel I can express my honest opinions without fear of negative consequences	81	13	85	79	79	79	100	0	76	81	78	x	0	84	82	80	x	83	x	0	0	x	81	x	60	x	93	84	79	63	79	x	x	x	89	x	86	89	79	80	72
Changes that may affect me are communicated to me prior to implementation	67	23	81	68	60	58	90	0	62	64	74	x	0	66	70	80	x	68	x	0	0	x	67	x	80	x	82	70	57	54	66	x	x	x	74	x	86	78	62	52	60
Corporate Culture and Communications - AVERAGE	79	12	85	76	77	76	94	0	80	78	79	x	0	78	83	88	x	80	x	0	0	x	79	x	84	x	87	79	76	71	79	x	x	x	82	x	94	86	83	74	67
ROLE SATISFACTION																																									
I like the type of work that I do	85	8	81	82	90	90	100	0	76	84	91	x	0	87	89	80	x	87	x	0	0	x	85	x	70	x	96	83	85	75	82	x	x	x	96	x	100	89	82	92	72
I am given enough authority to make decisions I need to make	86	8	85	82	86	92	100	0	86	85	89	x	0	88	87	80	x	87	x	0	0	x	86	x	80	x	93	89	83	75	87	x	x	x	93	x	86	89	95	88	70
I believe my job is secure	87	7	83	85	84	94	100	0	86	87	85	x	0	88	88	60	x	88	x	0	0	x	87	x	90	x	96	83	85	83	87	x	x	x	87	x	86	100	92	92	77
Deadlines at this organization are realistic	70	18	80	70	66	63	90	0	82	68	65	x	0	68	77	100	x	73	x	0	0	x	70	x	78	x	77	72	67	61	74	x	x	x	67	x	100	89	74	52	59
I feel I am valued in this organization	78	10	75	71	83	79	100	0	69	75	81	x	0	77	81	80	x	78	x	0	0	x	78	x	60	x	95	72	78	63	73	x	x	x	80	x	100	78	82	80	67
I feel part of a team working toward a shared goal	87	8	85	84	84	92	100	0	83	85	85	x	0	87	90	80	x	87	x	0	0	x	87	x	80	x	98	84	86	79	89	x	x	x	89	x	100	89	90	92	72
I am able to maintain a reasonable balance between work and my personal life	77	15	88	74	69	77	90	0	83	75	72	x	0	79	77	80	x	78	x	0	0	x	77	x	80	x	77	80	76	67	73	x	x	x	83	x	100	89	79	76	65
My job makes good use of my skills and abilities	80	10	75	74	88	87	100	0	66	77	89	x	0	79	88	100	x	81	x	0	0	x	81	x	40	x	95	75	84	71	74	x	x	x	87	x	100	89	79	88	67
I have a clear understanding of my job role	87	9	96	86	84	87	100	0	83	88	83	x	0	89	88	100	x	88	x	0	0	x	87	x	90	x	95	87	85	83	90	x	x	x	93	x	86	89	95	80	72
I understand the importance of my role to the success of the organization	87	5	88	82	86	92	100	0	83	88	83																														

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TRAINING, DEVELOPMENT AND RESOURCES																																										
This organization provided as much initial training as I needed	53	34	69	45	48	48	88	0	52	49	60	x	0	53	55	80	x	55	x	0	0	x	52	x	80	x	58	49	55	33	42	x	x	x	x	67	x	86	67	54	44	40
This organization provides as much ongoing training as I need	64	25	77	60	59	60	70	0	69	62	61	x	0	64	68	80	x	67	x	0	0	x	63	x	70	x	72	66	61	46	58	x	x	x	74	x	86	78	72	48	51	
This organization provides the technology, equipment and resources I need to do my job well	89	5	88	88	93	85	100	0	86	92	81	x	0	86	94	80	x	90	x	0	0	x	89	x	90	x	95	88	90	79	95	x	x	x	87	x	100	89	95	84	81	
The computer or other hardware I use to do my job is dependable	96	3	96	96	97	96	100	0	93	96	98	x	0	97	97	80	x	98	x	0	0	x	96	x	100	x	100	93	98	92	95	x	x	x	100	x	100	89	97	100	93	
The software and program applications I use to do my job are adequate	86	9	87	79	86	96	90	0	86	88	83	x	0	87	90	80	x	88	x	0	0	x	86	x	90	x	93	79	89	83	89	x	x	x	83	x	100	89	90	100	77	
Technology issues are resolved in a timely manner	84	7	88	78	79	88	100	0	86	84	85	x	0	84	87	80	x	85	x	0	0	x	83	x	90	x	88	79	84	83	82	x	x	x	89	x	100	89	85	80	77	
Technology issues affecting my work are communicated to me in a timely manner	88	8	87	85	91	88	100	0	90	91	83	x	0	89	89	80	x	90	x	0	0	x	88	x	80	x	95	88	84	92	89	x	x	x	87	x	100	100	90	96	79	
I understand what is expected for career advancement	65	24	73	53	69	73	80	0	72	66	69	x	0	60	77	80	x	67	x	0	0	x	65	x	80	x	86	59	61	50	69	x	x	x	72	x	86	78	67	64	44	
I am encouraged to explore growth or advancement opportunities within the organization	73	13	82	69	71	71	90	0	76	75	70	x	0	69	79	80	x	74	x	0	0	x	73	x	100	x	84	70	67	71	77	x	x	x	82	x	86	89	67	63	64	
There is room for me to advance at this organization	80	11	90	75	78	81	80	0	86	81	72	x	0	77	85	100	x	82	x	0	0	x	80	x	78	x	93	80	74	75	87	x	x	x	85	x	100	89	85	80	57	
I trust that if I do good work, I will be considered for a promotion	72	18	84	63	78	65	100	0	79	72	69	x	0	73	76	80	x	75	x	0	0	x	72	x	56	x	88	74	67	58	76	x	x	x	76	x	86	89	72	60	57	
Training, Development and Resources - AVERAGE	77	14	84	72	77	77	91	0	80	78	76	x	0	76	82	82	x	79	x	0	0	x	77	x	83	x	86	75	75	69	78	x	x	x	82	x	94	86	79	74	66	
PAY AND BENEFITS																																										
My pay is fair for the work I perform	62	27	73	52	62	60	100	0	55	53	76	x	0	63	65	40	x	64	x	0	0	x	62	x	50	x	67	45	74	63	44	x	x	x	70	x	100	67	59	84	49	
Overall, I'm satisfied with this organization's value benefits package	77	11	90	75	74	71	100	0	86	74	76	x	0	77	81	100	x	79	x	0	0	x	78	x	90	x	82	75	77	70	77	x	x	x	78	x	100	89	85	68	65	
I'm satisfied with the amount of vacation (or Paid Time Off)	86	6	88	84	86	90	90	0	83	87	89	x	0	88	85	100	x	89	x	0	0	x	86	x	80	x	96	81	86	79	89	x	x	x	89	x	100	100	79	88	77	
I'm satisfied with the sick leave policy	84	6	88	78	87	88	89	0	75	84	86	x	0	88	80	75	x	86	x	0	0	x	84	x	67	x	90	79	87	78	83	x	x	x	84	x	100	100	76	92	76	
I'm satisfied with the amount of healthcare paid for	81	9	92	77	82	75	100	0	81	84	75	x	0	81	83	100	x	83	x	0	0	x	82	x	67	x	91	84	76	73	83	x	x	x	80	x	100	100	87	67	71	
I'm satisfied with the dental benefits	75	10	81	76	73	69	89	0	74	76	73	x	0	77	75	100	x	78	x	0	0	x	75	x	33	x	89	70	74	75	71	x	x	x	79	x	100	89	76	63	73	
I'm satisfied with the vision care benefits	81	5	91	79	82	70	88	0	78	82	72	x	0	71	83	100	x	81	x	0	0	x	81	x	70	x	89	83	74	79	78	x	x	x	80	x	100	100	86	57	78	
I'm satisfied with the retirement plan benefits	74	12	78	71	78	65	100	0	86	76	62	x	0	71	82	100	x	76	x	0	0	x	74	x	78	x	85	74	69	67	67	x	x	x	80	x	100	100	78	57	67	
I'm satisfied with the life insurance benefits	85	2	90	82	82	84	100	0	90	86	79	x	0	81	88	100	x	85	x	0	0	x	85	x	80	x	89	85	81	87	80	x	x	x	77	x	100	100	82	78	81	
I'm satisfied with the disability benefits	83	3	92	77	80	84	100	0	86	85	76	x	0	78	88	100	x	83	x	0	0	x	83	x	80	x	87	82	79	87	80	x	x	x	78	x	100	100	89	74	76	
I'm satisfied with the tuition reimbursement benefits	69	8	80	62	69	65	100	0	57	69	72	x	0	66	74	100	x	70	x	0	0	x	69	x	44	x	87	69	63	59	63	x	x	x	59	x	100	100	84	53	58	
Pay and Benefits - AVERAGE	78	9	86	74	78	75	96	0	77	78	76	x	0	77	80	92	x	80	x	0	0	x	78	x	67	x	87	75	76	74	x	x	x	78	x	100	95	81	71	70		
OVERALL ENGAGEMENT																																										
Overall, I am very satisfied with my employer	89	6	90	84	90	94	100	0	86	88	93	x	0	89	93	100	x	90	x	0	0	x	89	x	90	x	98	83	89	88	87	x	x	x	96	x	100	89	92	92	77	
Most days, I look forward to going to work	75	13	79	77	74	65	100	0	69	73	74	x	0	73	83	80	x	75	x	0	0	x	75	x	90	x	84	72	75	63	73	x	x	x	85	x	86	67	77	64	70	
My job provides me with a sense of meaning and purpose	74	15	69	68	74	83	100	0	66	72	80	x	0	74	81	80	x	75	x	0	0	x	74	x	50	x	84	68	76	75	69	x	x	x	76	x	86	67	74	80	70	
I am proud to work for this organization	87	5	87	84	86	90	100	0	86	86	87	x	0	85	92	80	x	88	x	0	0	x	87	x	90	x	95	86	85	83	89	x	x	x	89	x	86	89	95	80	81	
I feel this organization has created an environment where I can do my best work	78	11	81	74	78	77	100	0	79	79	72	x	0	76	86	80	x	79	x	0	0	x	78	x	90	x	93	76	74	63	81	x	x	x	80	x	86	78	79	72	67	
I am willing to give extra effort to help this organization succeed	93	3	94	93	91	94	100	0	90	92	98	x	0	93	96	100	x	94	x	0	0	x	93	x	80	x	98	89	94	96	90	x	x	x	96	x	100	89	92	96	88	
I plan to continue my career with this organization for at least two more years	83	7	85	75	83	90	100	0	86	80	80	x	0	82	90	100	x	84	x	0	0	x	83	x	80	x	93	80	81	79	82	x	x	x	87	x	86	89	90	76	72	
I would recommend this organization's value products/services to a friend	83	6	84	82	79	83	100	0	86	80	83	x	0	83	89	80	x	85	x	0	0	x	83	x	80	x	91	83	81	75	82	x	x	x	91	x	86	89	86	72	74	
I would recommend working here to a friend	82	7	81	81	83	77	100	0	86	78	83	x	0	78	92	100	x	83	x	0	0	x	81	x	70	x	88	80	82	79	79	x	x	x	87	x	86	89	87	72	74	
Overall Engagement - AVERAGE	83	8	81	80	82	84	100	0	82	81	81	x	0	81	89	89	x	84	x	0	0	x	83	x	80	x	88	80	82	78	81	x	x	x								